

Christie John

From: North Shore Living <NorthShore.Living@northshorehealthgm.org>
Sent: Wednesday, January 20, 2021 10:29 AM
Subject: Indoor Visite Resume-YAY!

Indoor Visits Resume January 21, 2021

Indoor visits for residents who reside at North Shore Living were suspended last fall when the County Positivity Rate rose to above 10%.

Now that the positivity rate has gone down, North Shore Health is resuming the opportunity for Indoor Visits

Here's how it works:

- Indoor visits are open to any family and friends who want to visit with a resident. There is a limit of up to 5 people from up to 2 households allowed at one visit.
- Appointments for visits are made by calling 218-387-3040 ext. 0. Call between 8 a.m. and 8 p.m.
- No same day appointments. Appointments must be made by 8 p.m. the day before.
- Visits occur in the Multipurpose Room.
- Visits will start at the top of the hour and last up to 45 minutes.
- Visits are currently offered at 10 am, 11 am, 1 pm and 6 pm, 7 days per week.
- Visitors will be screened for COVID-like symptoms at the front entrance prior to the visit.
- Visitors will sign in and agree to the parameters of the visit.
 - Visitors will sanitize their hands and wear cloth face coverings for the entire visit.
 - Visitors will maintain a 6 ft. distance from the resident at all times during the visit.
 - It is OK to bring food and other items to give to residents. No food or drink will be consumed by either the visitor or the resident during the visit.
- Pets are allowed at the visit and must be kept under control by the visitor at all times.

Please Note:

- Visits will be monitored.
- Visiting residents anywhere other than the Multipurpose Room continues to be restricted.
- Essential Caregivers, following the parameters of the program, are able to visit their resident in the resident room. For more information on becoming an Essential Caregiver contact Amy James, RN Resident Care Manager at 218-387-3282
- Visits via Skype, Facetime, and Zoom are available by appointment with the Activity Department. "Window visits" at the family room door (not individual resident room

windows) are scheduled, as weather permits, with the Activity Department. Call 218-387-3518 to make arrangements for any of these visits.

- The opportunity for Indoor Visits is subject to change. If our County Positivity Rate rises above 9.9% we will need to suspend the program again, and you will be notified by email.



The information transmitted in this email and any attachments is intended only for the personal and confidential use of the intended recipients. This message may be or may contain privileged and confidential communications. If you as the reader are not the intended recipient, you are hereby notified that you have received this communication in error and that any retention, review, use, dissemination, distribution or copying of this communication or the information contained is strictly prohibited. If you have received this communication in error, please notify the sender immediately and delete the original message from your system.